

Workplace Trends Research Spring Summit

25 March 2020, Hallam Conference Centre, London, W1W 6JJ

#WTRSS

Agenda

- 0900 *Registration and coffee*
- 0945 **Chair's Welcome and Introduction**
Nigel Oseland, Workplace Unlimited
- 1000 **A future workplace informed by millennial & post-millennial insights**
Fiona Duggan, FiD, & Oliver Moore, Design Engine Architects
- 1030 **Facility & Workplace Experience**
Sjoerd Memelink, Iris de Been & Bote Scholtens, TwynstraGudde
- 1100 **How to Catalyse Your Workplace for Growth**
Bertie van Wyk, Herman Miller
- 1130 **Coffee**
- 1200 **Rethinking Emotional Intelligence (EQ) in the Workplace**
Edward Finch, Independent Workplace Commentator
- 1230 **Decision making, dark rooms and Moomins**
Sinead O'Toole, Sheffield Hallam University
- 1300 *Lunch*
- 1355 **Afternoon Chair's welcome back**
Nicola Gillen, Cushman & Wakefield
- 1400 **The New Inclusivity: Neurodiversity & Workplace Inclusion**
Kay Sargent & Julie Lecoq, HOK (Remote Presentation)
- 1430 **Communicative Spaces: A New Way to Measure Workplace Effectiveness in Hospital Wards & Co-Working Spaces**
Rositsa Pachilova, brainybirdz
- 1500 **Contact Centres: A revolution waiting to happen**
Jo Upward, Platform Group Ltd
- 1530 *Tea*
- 1600 **Menopause: The last workplace wellbeing taboo**
Kate Usher, Second Phase
- 1630 **Property Ownership in a Flexible World**
Rob Harris, Ramidus
- 1700 **Chair's wrap up and close**
- 1710 *Drinks Social*